

(Association with MHRD, Govt. Of India)

Head Office: U-157, Upadhyay Block, Shakarpur, New Delhi, Delhi - 110092 **Regional Office:** @ Perambur: No.67, 2nd Floor, M.H Road, Chennai - 11 @ Ambathur:

No.38, Redhills Road, Chennai - 58.

Sl No Course Code Course

Name of the

CSD003

Communication Skills Development

Course Description

The aim of this course is to develop students' basic communication skills in the context that they will most need those skills: graduate school. Within the context of going abroad to present a paper on their graduate research, students will learn skills needed for traveling (e.g. asking for/giving directions, making reservations), negotiations, survey taking, and problem solving, as well as be introduced to skills involved in making a presentation at a conference. Additionally, students will learn to start and continue a conversation naturally, using a number of communication strategies such as asking follow-up questions and giving extended answers. They will also learn about turn taking and how to control the flow of a conversation by adding information. Finally, writing skills will be practiced with a short essay using the Online Homework Submission and Evaluation System.

Course Goals

Upon completion of this course, students should be able to:

- introduce themselves and talk about familiar, everyday conversation topics
- ask for opinions and either agree or disagree politely
- discuss various personal and ethical problems and solutions
- write an essay and submit it online
- conduct one cycle of academic research

For more detailed information, check the Can-do Goals for this course.

Course Can-do Goals

Speaking Skills

- 1. I can introduce myself in English when meeting someone for the first time.
- 2. I can talk about familiar, everyday topics: my university and major.
- 3. I can talk about familiar, everyday topics: my hobbies and interests.
- 4. I can talk about familiar, everyday topics: my past experiences.
- 5. I can talk about familiar, everyday topics: my future plans, goals, and predictions.
- 6. I can talk about familiar, everyday topics: graduate school.
- 7. I can talk about familiar, everyday topics: regional, domestic, and international issues.
- 8. I can ask effective follow-up questions.
- 9. I can ask for and give opinions.
- 10. I can agree with someone politely.
- 11. I can disagree with someone politely.
- 12. I can talk about personal and ethical problems.
- 13. I can talk about solutions to personal and ethical problems.
- 14. I can answer questions from an immigration officer.
- 15. I can make a hotel reservation on the telephone.
- 16. I can make a restaurant reservation on the telephone.
- 17. I can order food and drinks from a waiter at a restaurant.
- 18. I can ask a salesperson at a clothing store for assistance.

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@ Ambathur:

19. I can ask for directions when I am lost.

20. I can give directions to someone who is lost.

Writing Skills

- 1. I know the English name of my university, college, department, and major.
- 2. I know what Brainstorming and Clustering are and can use them effectively.
- 3. I can write an introduction for an essay.
- 4. I can write body paragraphs for an essay.
- 5. I can write a conclusion for an essay.
- 6. I can use peer-feedback to rewrite parts of an essay.
- 7. I can rewrite an essay based on feedback received from a teacher.

IT Skills

- 1. I can submit homework online.
- 2. I can view homework feedback and complete follow-up online exercises.

Academic Skills

- 1.I can identify a research question and develop survey questions individually.
- 2.I can identify a research question and develop survey questions as a member of a group.
- 3.I can conduct research by gathering survey data from others.
- 4.I can analyze results by tabulating survey data.
- 5.I can analyze results by ranking survey data.
- 6.I can present survey findings individually to peers.
- 7.I can present survey findings as a member of a group to peers.

Guidelines

The following guidelines are designed to make your English classes run a bit more smoothly. Please take the time to read each of them carefully and ask questions if any of the points are unclear.

Classroom

- No chattering when someone else (especially the teacher!!) has the floor.
- <u>In-class tasks must be completed in English.</u> English classes meet only once a week for 90 minutes. If you speak Japanese while you're in English class, you're wasting possibly your only chance to practice English every week.
- <u>Use only a ballpoint pen for text-based exercises.</u> It is important to learn from your mistakes and if you use a pencil, you'll probably end up erasing your mistakes. If you find that you've made a mistake, cross it out with a single line (so that you can still read it and learn from it!).
- Attendance is taken only once per class. <u>If you come late, be sure to write your name on the blackboard so that the teacher can mark you present after class.</u>
- Turn off all portable telephones during class and remove them from your desk during class.
- Do not do homework from other classes during your English class.

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